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# **QUALITY AND FOOD SAFETY POLICY**

<b>Rev. No.</b>	<b>Date</b>	<b>Description</b>	<b>Prepared by QA</b>	<b>Authorized by AU</b>
00	30 <sup>th</sup> January 2025	First issue		
01	17 <sup>th</sup> October 2025	Update of the Quality Policy with a revision of the Mission, and the inclusion of the company's Vision and Values		

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This Quality Policy represents the formal commitment by Boniser Soc. Agr. Srl to ensure that all company processes are oriented towards the continuous improvement of the Quality Management System (QMS), adopting management practices that promote process effectiveness, providing high-quality products and services that meet the needs and expectations of customers, and complying with applicable legal and regulatory requirements. Boniser Società Agricola Srl is committed to producing safe, healthy, and high-quality food, ensuring compliance with current food safety regulations, and promoting sustainability in all stages of agricultural production.

*Our Vision: As part of the Active group, Boniser Soc. Agr. Srl aspires to become a reference point in the production of natural Mediterranean products, recognized for its ability to innovate, offer unique solutions, and promote the well-being of the planet. With a constant commitment to sustainability and quality, Boniser aims to inspire trust and create a positive impact for both customers and the environment.*

*Our Mission is to enhance the plants and fruits of the Mediterranean, with particular focus on the Sicilian territory, identifying medicinal, aromatic, and/or food plants intended for B2B commercialization in the food, nutraceutical, cosmetic, and veterinary sectors. We adopt a scientific, sustainable, and innovative approach: through the care and study of seeds, the development of advanced cultivation techniques, and constant monitoring of the plants, Boniser produces high-quality raw materials, promoting biodiversity and ensuring excellence while respecting the environment and its resources. Additionally, we aim to provide consumers with products that are not only safe and compliant with standards, but also sustainable, traceable, and with the lowest possible environmental impact.*

***Our Values:***

***Innovation:***

*We develop cutting-edge solutions to create value for our customers, paying particular attention to market trends and scientific research.*

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***Integrity:***

*We act with honesty and strong ethical principles, respecting nature and pursuing concrete sustainability goals in all our activities.*

***Reliability:***

*We build long-lasting relationships with partners and customers, based on transparency and accumulated experience, which serve as a guarantee of success.*

***Passion:***

*Our young and dynamic team faces every challenge with enthusiasm and determination, always striving for excellence.*

***Competence:***

*We ensure high professionalism and effective coordination among operational areas, responding accurately to market needs.*

***Respect:***

*We promote collaboration and attentive listening within the company, finding solutions that add value to the market and respect all stakeholders.*

The purpose of the Quality Policy is to establish and communicate the company's commitment to achieving and maintaining high levels of quality in all business areas, thereby helping to ensure customer satisfaction and the long-term sustainability of the organization.

**Management Commitment**

The Management is committed to ensuring that every stage of agricultural production is managed according to principles of quality and food safety. We actively support the implementation and continuous improvement of quality and food safety management systems, providing the necessary resources to achieve and maintain the established objectives. The company complies with all local, national, and international laws and regulations regarding food safety. It is committed to adhering to the applicable quality and safety standards (regulatory references: EC Reg. 852/2004, ISO 9001).

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It is a primary commitment of Boniser Soc. Agr. Srl to develop and implement an effective QMS. To this end, the company ensures that the principles and objectives of the QMS are conveyed and communicated to all employees, as well as promoting continuous improvement through periodic analysis of processes and the identification of corrective and preventive actions.

The company demonstrates its commitment to the development and improvement of the QMS:

Establishing the Quality Policy;

- Defining quality objectives;
- Periodically verifying the effectiveness of the QMS through management review, keeping it always aligned with the newly proposed objectives;
- Promoting the use of the process approach and risk-based thinking;
- Defining an appropriate organizational structure and assigning related responsibilities;
- Ensuring the availability of necessary resources;
- Promoting improvement;

Supporting other relevant management roles in demonstrating their leadership.

Quality objectives are defined annually and are aligned with the company's strategic priorities, relevant to the compliance of products and services and to increasing customer satisfaction. These objectives are measured and therefore constantly monitored to ensure they are achieved, with the support and commitment of all employees, ensuring their continued relevance and effectiveness in accordance with the Quality Policy, company changes, and market needs. Furthermore, company objectives include expanding market share, increasing the number of customers, and increasing the number of references for existing customers.

For each objective, performance indicators (KPIs) are defined, along with the responsible parties, the methods and timing of measurement, enabling the assessment of the level achieved and the identification of areas for improvement.

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Every member of the organization is involved in achieving the objectives, working with dedication and responsibility to ensure quality and customer satisfaction.

Management is committed to ensuring the full satisfaction of all company resources.

### **Employee Training**

The Quality Policy has been adopted as a shared responsibility by all employees and collaborators. It is the duty of each employee to ensure the quality of their work, contributing—according to their skills and responsibilities—to the maintenance and improvement of the company's QMS, using management procedures and operational instructions as reference documents for achieving objectives. Management is aware that continuous staff training is essential to maintain high food safety standards. All employees are adequately trained on hygiene principles, good agricultural practices, and the processes necessary to ensure the quality and safety of our products. Training is regularly updated to reflect evolving regulations and industry best practices.

The Quality Policy is disseminated at all levels of the organization and is continuously communicated to employees. It is also displayed within the facility to ensure widespread awareness among staff.

### **Continuous Improvement**

The company strives to keep its production structure aligned with technological developments in the sector.

Management is committed to a process of continuous improvement, constantly monitoring the performance of our quality and food safety system through internal and external audits. These audits aim to identify areas for improvement and ensure that all operations comply with company standards and applicable regulations.

We are committed to periodically reviewing this policy and taking the necessary corrective actions to maintain and improve our standards.



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The adoption of this policy is a fundamental commitment to ensure consumer health, respect for the environment, and the sustainability of our work.

All personnel of Boniser Società Agricola Srl are responsible for implementing this policy and actively contributing to its success.

Piano Tavola – Belpasso,

17<sup>th</sup> October 2025

Company Management